



Outside Agents - Travel Confirmation

Thank you Robert Forster! We have confirmed the following hotel booking for you.

Your Reference No: 9030396264715

Hotel Details: Bernini Palace | Piazza San Firenze 29, Florence, FI, 50122, IT

Stay Details:

- Check-in 11-Apr-2024 | Check-out 16-Apr-2024
- 1 Room
- You have booked a BASIC DOUBLE ROOM, 1 QUEEN BED (150CM WIDE BED) for 2 adults
- Free breakfast

Guest Details: Robert Forster - 5033686327

Additional Hotel Information and Notes:

Hotel Phone Number: 39-055-288621

Check In Instructions

Check In from: 2:00 PM Check In till: anytime

Check Out Time: 12:00 PM

- Extra-person charges may apply and vary depending on property policy
- Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges
- Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed
- Guests must contact this property in advance to reserve cribs/infant beds
- This property accepts credit cards, mobile payments, and cash
- Mobile payment options include: Alipay and WeChat Pay
- Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, and a first aid kit
- Please note that cultural norms and guest policies may differ by country and by property; the policies listed are provided by the property

Special Check In Instructions

Mandatory:

You'll be asked to pay the following charges at the property:

- A tax is imposed by the city: EUR 8.00 per person, per night, up to 7 nights

We have included all charges provided to us by the property.

Optional:

- Airport shuttle fee: EUR 110 per vehicle (one-way, maximum occupancy 5)
- Secured valet parking fee: EUR 45 per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Know before you go:

- All guests, including children, must be present at check-in and show their government-issued photo ID card or passport.
- Cash transactions at this property cannot exceed EUR 5000, due to national regulations. For further details, please contact the property using information in the booking confirmation.
- One child 3 years old or younger stays free when occupying the parent or guardian's room, using existing bedding.
- This property advises that enhanced cleaning and guest safety measures are currently in place.
- Disinfectant is used to clean the property; commonly-touched surfaces are cleaned with disinfectant between stays; bed sheets and towels are laundered at a temperature of at least 60°C/140°F.
- Personal protective equipment, including masks and gloves, will be available to guests.
- Social distancing measures are in place; staff at the property wear personal protective equipment; a shield is in place between staff and guests in main contact areas; guests are provided with hand sanitizer; contactless room service is available; masks are required in public areas; reservations are required for some onsite facilities.
- Contactless check-in and contactless check-out are available.
- Enhanced food service safety measures are in place.
- Individually-wrapped food options are available through room service.
- Each guestroom is kept vacant for a minimum of 72 hours between bookings.
- This property affirms that it follows the cleaning and disinfection practices of Safe Hospitality National Protocol (Italy).
- This property welcomes guests of all sexual orientations and gender identities (LGBTQ+ friendly).

This property offers transfers from the airport (surcharges may apply). To arrange pick-up, guests must contact the property 24 hours prior to arrival, using the contact information on the booking confirmation. Front desk staff will greet guests on arrival.

Policies

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Fees

Mandatory:

You'll be asked to pay the following charges at the property:

- A tax is imposed by the city: EUR 8.00 per person, per night, up to 7 nights

We have included all charges provided to us by the property.

Optional:

- Airport shuttle fee: EUR 110 per vehicle (one-way, maximum occupancy 5)
- Secured valet parking fee: EUR 45 per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Agent Details: Alina Fernandez-Hinrichsen
 Email: 100-travel@ach-online.com
 Phone: 9739413001

This booking has been supplied by Travelscape LLC.
